



John Mitchell – Vice-President CANNUA (2009 – 2011)



John currently works for Hydro Ottawa and has been for 15 years. He is in a position where he does third level technical support on both the data and telephony networks. He has a team of first and second level support technicians in front of him and spends much of his time tutoring. He is also the last stop prior to vendor escalation. John takes the lead on many of the infrastructure growth and enhancement projects on both the voice and data networks and plays an important role in seeing them through to completion.

“We are a shop that supports approximately 700 customers over 5 sites across the city of Ottawa and are networked using exclusively Nortel technologies.”

John is also involved with the Ottawa Region & Eastern Ontario Nortel Networks users group and has been for the past 3 years in an Executive Assistant role. He has worked closely with the executive team on things like securing sponsorships for group meetings and planning social events in efforts to have as much participation, communication and collaboration between our members as possible.

John is also actively involved in his local community and has been coaching minor hockey for the better part of ten years.